



Anthem Blue Cross
P.O. Box 659816 • San Antonio, TX 78265-9106

Application for Medicare Supplement and Anthem Extras – California

- New Enrollment
Change to Existing Anthem Medicare Supplement Plan

Send no money now!

For assistance, please contact your Anthem Blue Cross Insurance Agent or call us at 1-888-211-9813. To be considered for coverage, you must live in the Anthem Blue Cross service area in California. Please answer all questions fully.

Section A: Applicant Information (Please print and use black ink only.)

Form fields for Section A: Last Name, First Name, MI, Sex, Home Street Address, City, County, State, ZIP Code, Mailing Address, Billing Address, Social Security Number, Date of Birth, Age, Home Phone Number, Email Address.

Have you used tobacco products in any form in the past 12 months? Yes No

Section B: Medicare Information (From your red, white and blue Medicare card.)

NOTE: The below information is required to complete your enrollment. Enrollment in Original Medicare is required.

Medicare Information form fields: Medicare Claim Number, Hospital (Part A) Effective Date, Medical (Part B) Effective Date, and a summary table of Medicare/Health Insurance details.

Is a member of your household enrolled in or applying for a Medicare Supplement plan with us? Yes No

If "Yes," you may be eligible for a discount on your premium.\* Please provide the following information for that household member: Name Medicare Claim Number

Anthem Blue Cross Medicare Supplement Identification Number

\*See the Outline of Coverage – Premium Information page for details.

**Section C: Plan Chosen (Check only one plan under 1 or 2 below.)**

1. **If you are age 65 or over, OR turning 65 in the next 3 months**, the following plan(s) are available to you:

Medicare Supplement:  Plan A  Plan F  Plan G  Plan N

2. **If you are under age 65 and eligible for Medicare due to a disability**, the following plan(s) are available to you:  Plan A  Plan F  Plan N

If under 65: Describe the health condition that qualified you for Medicare:

\_\_\_\_\_

\_\_\_\_\_

Do you have End-Stage Renal Disease (ESRD)? .....  Yes  No

Please note that individuals who have been diagnosed with End Stage Renal Disease do not qualify for any of these plans.

**Section D: Effective Date**

**Your effective date will be the 1st of the month after we receive your completed Application and it is approved.** Upon approval, your effective date cannot be changed. If you provide a future effective date, it cannot be more than 90 days after the date we received your completed application or when first eligible for Original Medicare. **Note:** Effective date of coverage cannot be prior to your Original Medicare effective date.

You can request an initial effective date other than the 1st of the month to ensure continuation of coverage **only** if your existing coverage will terminate on a date other than the end of the month. **Note:** After the initial effective date, your policy will move to a 1st of the month anniversary date.

**Requested Effective Date:** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
MM DD YYYY

**Section E: Billing and Payment Preference**

How often do you prefer to be billed? Check one:

- Monthly
  - Automatic Bank Draft\*
- Quarterly  Annual\*\*
  - Paper Statement (Mailed to **Billing Address** in Section A)

\* For Automatic Bank Draft option, please complete the enclosed Medicare Supplement Premium Payment Form. Automatic Bank Draft is done on the 6th day of the month for your account.

\*\* If you sign up for Automatic Bank Draft and annual payments, you will receive only the annual discount.

**Premiums are subject to change on or after the Renewal Date in accordance with the terms of the Policy. Your Premium Billing Preference selection does not guarantee your premium for any specific time period. Renewal Date is defined as Generally March 1, subject to state approval.**

## Section F: Preferred Language

As part of the California language assistance regulation (California Code of Regulations, Section 1300.67.04), Anthem Blue Cross is required to develop a demographic profile of its membership. The regulation specifically includes preferred spoken and written language as part of the information needed to develop a demographic profile. If you would like to assist us in our Language Assistance Program (part of our participation in the California language assistance regulation), please complete the two questions below.

**Important: Completing these questions is strictly voluntary. The information you provide will not be used in determining eligibility or insurability.**

To find the codes needed to answer the two questions below, please see the Optional Language Coding Sheet, enclosed with this enrollment form. For each question, find the appropriate code in the numbered section on the coding sheet and write it below.

**Examples:** If you prefer to speak **Cantonese**, please use “W02” to complete Question 1. And if your preferred written language is **Chinese**, please use “ZHO” for Question 2.

1. What is your preferred spoken language? section 1 - Code: \_\_\_\_\_
2. What is your preferred written language? section 2 - Code: \_\_\_\_\_

For each question, be sure to choose the code most appropriate for you. The codes that are printed in **bold** are more general categories. Only use a code in bold if none of the other categories apply to you.

## Section G: Conditions of Application (Answer all questions.)

*Please read the six statements below.*

### Important Statements

1. You do not need more than one Medicare Supplement policy.
2. If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
3. You may be eligible for benefits under Medicaid and may not need a Medicare Supplement policy.
4. If after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested during your entitlement to benefits under Medicaid, for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstated if requested within 90 days of losing Medicaid eligibility. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstated policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.
5. If you are eligible for, and have enrolled in a Medicare Supplement policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement policy under these circumstances, and later lose your employer or union-based group health plan, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstated if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstated policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.
6. Counseling services may be available in your state to provide advice concerning your purchase of Medicare Supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-Income Medicare Beneficiary (SLMB).

**Section G: Conditions of Application (continued)**

**General Information**

If you lost or are losing other health insurance coverage and received a notice from your prior insurer saying you were eligible for guaranteed issue of a Medicare Supplement insurance policy, or that you had certain rights to buy such a policy, you may be guaranteed issue in one or more of our Medicare Supplement plans. Please include a copy of the notice from your prior insurer with your Application.

**(Please answer all questions by marking "Yes" or "No" with an "X.")**

To the best of your knowledge:

1. a. Did you turn age 65 in the last 6 months? .....  Yes  No  
b. Did you enroll in Medicare Part B in the last 6 months? .....  Yes  No  
If yes, what is the effective date? \_\_\_\_\_
2. Are you covered for medical assistance through the state Medi-Cal program? .....  Yes  No  
Note to Applicant: If you are participating in a "Spend-Down Program" and have not met your Share of Cost, please answer "No" to this question.  
If yes,
  - a. Will Medi-Cal pay your premiums for this Medicare Supplement policy? .....  Yes  No
  - b. Do you receive any benefits from Medi-Cal **other than** payments toward your Medicare Part B premium? .....  Yes  No
3. a. If you had coverage from any Medicare plan other than Original Medicare within the past 63 days (for example, a Medicare Advantage plan, like a Medicare HMO or PPO), fill in your start and end dates below. If you are still covered under this plan, leave "END" blank.....START \_\_\_\_ / \_\_\_\_ / \_\_\_\_ END \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
b. If you are still covered under this plan, but know your coverage will end, what is your expected "END" Date. ....END \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
c. If ending, indicate reason why your coverage is ending \_\_\_\_\_  
d. If you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare Supplement policy? .....  Yes  No  
e. Was this your first time in this type of Medicare plan? .....  Yes  No  
f. Did you drop a Medicare Supplement policy to enroll in the Medicare plan? .....  Yes  No
4. a. Do you have another Medicare Supplement policy in force? .....  Yes  No  
b. If so, with what company, and what plan do you have?  
Company: \_\_\_\_\_ Plan: \_\_\_\_\_  
c. If so, do you intend to replace your current Medicare Supplement policy with this policy? .....  Yes  No
5. Have you had coverage under any other health insurance within the past 63 days? .....  Yes  No (for example, an employer, union or individual plan)
  - a. If so, with what company \_\_\_\_\_ and what kind of policy? \_\_\_\_\_
  - b. What are your dates of coverage under the other policy? If you are still covered under the other policy, leave "END" blank. ....START \_\_\_\_ / \_\_\_\_ / \_\_\_\_ END \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
Policy Number \_\_\_\_\_ Customer Service Phone Number \_\_\_\_\_
  - c. If you are still covered under this plan, but know your coverage will end, what is your expected "END" Date.....END \_\_\_\_ / \_\_\_\_ / \_\_\_\_
  - d. If ending, reason why your coverage is ending \_\_\_\_\_
6. Have you purchased a stand-alone Prescription Drug Plan (PDP)? .....  Yes  No
  - a. If so, with what company? \_\_\_\_\_
  - b. PDP Effective Date: \_\_\_\_\_

**Section H: Health History and Medical Provider Information**  
(If this section applies to you, answer all questions.)

**GUARANTEED ISSUE RIGHTS NOTICE: Before answering any Health History or Medical Information Questions, please read this important information regarding Medicare Supplement Guaranteed Issue rights.**

**You are not required to provide health information during a period of guaranteed issuance.**

You are not required to answer the Health History or Medical information questions in this application if you are entitled to a guaranteed issue Medicare Supplement Plan. If you qualify for enrollment on the basis of guaranteed issue, you will not be denied coverage.

We require applicants to sign an authorization requested by the Federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) to use or obtain medical information; however, if you qualify for Guaranteed Acceptance into an Anthem Blue Cross Medicare Supplement Plan, you will not be required to sign that authorization.

Please refer to the **Medicare Supplement Guaranteed Issue** Guideline provided with this application to determine if you qualify for Guaranteed Acceptance into an Anthem Blue Cross Medicare Supplement Plan.

**If you think you qualify for guaranteed acceptance into an Anthem Blue Cross Medicare Supplement Plan**, write the number of your qualifying situation, as described in the Guideline, in the Box below and sign where indicated.

I have read and I understand the Medicare Supplement Guaranteed Issue Guideline, which was provided to me with this application. I believe that I qualify for guaranteed acceptance based on situation number \_\_\_\_\_. I have attached proper documentation, if necessary, to validate my eligibility for guaranteed acceptance.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

You must already be enrolled in Medicare Parts A and B to apply for these plans.

**If you do not qualify for enrollment on the basis of guaranteed issue**, you must complete the questions below.

**Note:** If the answer to any of the following questions is “yes,” you might not be eligible for coverage.

1. Are you currently confined, or has confinement been recommended to a bed, hospital, nursing facility or other care facility, or do you need the assistance of a wheelchair for any daily activity? .....  Yes  No
2. Within the past two years, have you been hospitalized two or more times, been confined to a nursing home for a total of two weeks or longer, or been to the emergency room more than three times? .....  Yes  No
3. Within the past two years, have you been advised to have surgery that has not yet been done, or advised that you will need to be admitted to a hospital, skilled nursing facility or rehabilitation facility? .....  Yes  No
4. Within the past five years, have you been told you had, been consulted for treatment of, sought treatment for, had treatment recommended for, received treatment for, been hospitalized for, or taken or been advised by a physician to take prescription drugs for any of the following conditions:
  - a. Heart conditions, **including but not limited to**, heart attack, open heart surgery, placement of pacemaker, heart valve replacement, angioplasty, aneurysm, congestive heart failure, enlarged heart, cardiovascular heart disease, coronary artery disease, peripheral vascular disease, atrial fibrillation, ventricular tachycardia, transient ischemic attack (TIA) or stroke? .....  Yes  No
  - b. Alzheimer’s disease, Parkinson’s disease, senile dementia, organic brain disorder or other senility disorder? .....  Yes  No
  - c. Any respiratory condition, including but not limited to, chronic obstructive pulmonary disease (COPD) or emphysema (excluding allergies)? .....  Yes  No

**Section H: Health History and Medical Provider Information (continued)**  
**(If this section applies to you, answer all questions.)**

- d. Internal cancer, leukemia, Hodgkin's disease, insulin dependent diabetes, chronic kidney disease (including end-stage renal disease), kidney/renal failure, kidney/renal dialysis, cirrhosis of the liver, any organ transplant (except cornea), ALS (Lou Gehrig's disease), amputation or joint replacement due to disease? .....  Yes  No
- e. Sought medical treatment or consultation for bipolar illness, major depression, schizophrenia, psychosis, alcoholism or drug abuse? .....  Yes  No
5. Have you ever been diagnosed as having acquired immune deficiency syndrome (AIDS) or AIDS-related complex (ARC)? .....  Yes  No
6. Are you taking any prescription medications? .....  Yes  No
7. In the past year, have you visited the same medical provider for 8 or more consecutive months for medical advice or treatment for the same condition? .....  Yes  No

**For each question you answered "YES" above, please provide complete details below.**  
 (See the example as a guideline). If additional space is needed, attach a separate sheet.

Item #	Specific illness, injury, procedure, surgery, hospitalization or condition	Name of Medication and Dates of Use		Provider Name, Address, Telephone (with area code), and Fax for Doctor	Dates of illness, injury, procedure, surgery, hospitalization or condition		
					Begin	End/Current	
<i>Note: This row is an example of how to complete this section. Please begin with next row.</i>							
4a	Congestive Heart Failure	Lanoxin	1/2001	7/2005	Dr. John Doe 10 High Street, Suite 45 Anywhere, US 19222 1-555-555-1000 (phone) 1-800-555-2000 (fax)	11/1999	7/2005

Name of Primary Care Physician \_\_\_\_\_  
 Address \_\_\_\_\_  
 Phone ( \_\_\_\_\_ ) \_\_\_\_\_ FAX ( \_\_\_\_\_ ) \_\_\_\_\_

## Section I: Anthem Extras Packages (Additional Premiums Apply)

To be eligible for this coverage, you must be at least 65 years of age or older when the policy becomes effective.

**These optional benefits** are available to you at an **additional premium** and are not part of the Medicare Supplement Plans that we offer. If you enroll in Anthem Extras, you will receive separate documentation, identification card and bills related to your enrollment in Anthem Extras.

If you currently have medical or dental coverage through Anthem Blue Cross, please provide your Identification Number: \_\_\_\_\_

If you are still covered under this plan, leave "END" blank. START \_\_\_ / \_\_\_ / \_\_\_ END \_\_\_ / \_\_\_ / \_\_\_

If you are a current Anthem Blue Cross member, what insurance do you have with us?

- Individual Health       Individual Dental  
 Group Health       Group Dental       Group Vision

The **effective date** will be the same as the effective date on page 2 of the Medicare Supplement application.

### Anthem Extras Offerings:

- Standard Package       Premium Plus Package  
 Premium Package       Premium Plus Dental (**only**)

### Billing/Payment options:

Select One:  Monthly     Quarterly     Semi-Annual     Annual

Select One:  Paper Statement (mailed to **Billing Address** in Section A)

Automatic Bank Draft (Premium deducted same day as your effective date – Anthem Extras Premium Payment Form required)

## Section J: Authorizations and Agreements

I, the applicant or my authorized representative, certify that I or my authorized representative have read, or had read to the applicant, the completed Application, and understand this Application in its entirety and have personally completed this Application.

I, the applicant or my authorized representative, acknowledge **any false statement or misrepresentation on the Application may result in loss of coverage under the policy** and that it is my/our responsibility for accurately completing this Application. I understand that I am not eligible for any benefits if any information requested on this Application, even information about my Medicare coverage, is false, incomplete or omitted. I understand that the Company may void all coverage up to twenty-four months from the original effective date of the policy, to the extent of material misrepresentation only in the event that I failed to accurately respond to questions on this Application. In addition, I understand that I am responsible for notifying Anthem Blue Cross of any changes to information on this application or new information that is discovered after the submission of my Application but before my coverage becomes effective, including changes in my medical condition if not eligible for Guaranteed Issue.

I understand and agree to the Conditions of Application and the Authorization and Agreements in this Application. If applicable, I also understand and agree to the Notice to Applicant Regarding Replacement of Medicare Supplement Insurance or Medicare Advantage (Replacement Notice) provided with this Application. If my Application is accepted, it will become part of the agreement between the Company and myself.

I, the applicant or my authorized representative, acknowledge receipt of:

- Choosing a Medigap Policy: *A Guide to Health Insurance for People with Medicare*, and
- the *Outline of Coverage*.

I, the applicant or my authorized representative, understand that the selling agent (if applicable) has no authority to promise coverage or to modify the Company's underwriting policy or terms of any Company coverage.

## Section J: Authorizations and Agreements *(continued)*

I, the applicant, am currently enrolled in an Anthem Blue Cross health policy/certificate and wish to cancel that policy when this Medicare Supplement Application is approved and my enrollment is confirmed.

**Anthem Blue Cross Identification Number:** \_\_\_\_\_

I, the applicant or my authorized representative, acknowledge responsibility for any overdraft fees permitted by state law.

I, the applicant or my authorized representative, understand that there is a six-month benefit waiting period for coverage of any condition for which I received medical treatment or advice within the six months prior to the effective date of this Medicare Supplement policy. I understand that the time I was covered under any other health insurance will be counted toward this 6-month benefit waiting period, if there is not a break in coverage greater than 63 days between the termination of the other coverage and the effective date of this Medicare Supplement policy.

I, the applicant or my authorized representative, understand that if I incur an illness or change in medical condition during the time between the date I sign this application and the effective date of coverage, I must notify Anthem Blue Cross in writing of any such illness or change, and such notice shall be a condition of my coverage. (This does not apply if I am applying during my open enrollment period or qualify for guaranteed-issue coverage for another reason.)

I, the applicant or my authorized representative, understand that Anthem Blue Cross may convert my payment by check to an electronic Automated Clearinghouse (ACH) debit transaction. The debit transaction will appear on my bank statement although my check will not be presented to my financial institution or returned to me. This ACH debit transaction will not enroll me in any Anthem Blue Cross automatic debit process and will only occur each time I send a check to Anthem Blue Cross. Any resubmissions due to insufficient funds may also occur electronically. I understand that all checking transactions will remain secure and my payment by check constitutes acceptance of these terms.

I understand that Anthem Blue Cross may need to collect personal information about me from outside sources in order to approve my Medicare Supplement Application. Personal and privileged information may only be disclosed to outside parties without my authorization if such disclosure is permitted by both the Health Insurance Portability and Accountability Act (HIPAA) Privacy Regulations (45 C.F.R. Parts 160 and 164) and state law. I also understand that under the HIPAA Privacy Regulations and state law, I have a right to see and correct personal information that Anthem Blue Cross collects about me, and that I may receive a more detailed description of my rights under these laws by writing to Anthem Blue Cross.

I hereby authorize, at the request of Anthem Blue Cross, any medical professional, hospital, clinic or other medical or medically related facility, government agency or other medical person or firm, to disclose information, including copies of records concerning advice, care or treatment provided to me in order for Anthem Blue Cross to review and evaluate my Medicare Supplement Application.

This authorization does not extend to the disclosure of a provider's notes taken during psychotherapy sessions that are maintained separately from the provider's other medical records. This authorization will expire upon completion of the Application process. I understand that I may revoke this authorization at any time by giving written notice of my revocation to: Anthem Blue Cross, P.O. Box 659816, San Antonio, TX 78265-9106. I understand that revocation of this authorization will not affect any action taken in reliance on this authorization before you received my written notice of revocation.



**Section K: Binding Arbitration**

**REQUIREMENT FOR BINDING ARBITRATION**

The following provision does not apply to class actions:

**IF YOU ARE APPLYING FOR COVERAGE, PLEASE NOTE THAT ANTHEM BLUE CROSS AND ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE COMPANY REQUIRE BINDING ARBITRATION TO SETTLE ALL DISPUTES INCLUDING BUT NOT LIMITED TO DISPUTES RELATING TO THE DELIVERY OF SERVICE UNDER THE PLAN/POLICY OR ANY OTHER ISSUES RELATED TO THE PLAN/POLICY AND CLAIMS OF MEDICAL MALPRACTICE, IF THE AMOUNT IN DISPUTE EXCEEDS THE JURISDICTIONAL LIMIT OF SMALL CLAIMS COURT.**

*It is understood that any dispute including disputes relating to the delivery of services under the plan/policy or any other issues related to the plan/policy, including any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as provided by California law, and not by a lawsuit or resort to court process except as California law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration. THIS MEANS THAT YOU AND ANTHEM BLUE CROSS AND/OR ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE COMPANY ARE WAIVING THE RIGHT TO A JURY TRIAL FOR BOTH MEDICAL MALPRACTICE CLAIMS, AND ANY OTHER DISPUTES INCLUDING DISPUTES RELATING TO THE DELIVERY OF SERVICE UNDER THE PLAN/POLICY OR ANY OTHER ISSUES RELATED TO THE PLAN/POLICY.*

Signature (Required)

*Applicant's Signature*

*Date of Signature*

**Section L: Policy Issuance**

***Important: This Application cannot be processed until the applicant signs below. By signing below, the applicant certifies that he/she understands and agrees to the Authorizations and Agreements outlined in the Application.***

**Please do not cancel your present coverage, if any, until you receive documentation from Anthem Blue Cross, such as an ID card or written notification, showing that your Application has been approved.**

**To ensure timely processing, verify the following:**

- 1) Complete, sign and date all sections as indicated by signature boxes.
- 2) If you want the convenience of automatic bank draft for payment purposes, be sure to complete the **Premium Payment Form**.
- 3) If replacing other coverage, the Replacement Notice is signed and dated by both you and your insurance agent (if applicable) and returned with your Application.

**Section L: Policy Issuance (continued)**

Please mail the entire Application (including any additional forms) to the address below:

**Anthem Blue Cross**  
P.O. Box 659816  
San Antonio, TX 78265-9106  
**OR – Fax to: 844-236-7967**

Signature of Applicant, or Authorized Representative (if applicable)\* \_\_\_\_\_ Date \_\_\_\_\_

**X**

\*If signed by an Authorized Representative, a copy of the authority to represent applicant must be attached to Application (such as a Power of Attorney).

**SEND NO MONEY NOW – PAYMENT IS NOT DUE UNTIL YOUR APPLICATION IS APPROVED AND YOU RECEIVE YOUR PREMIUM NOTICE.**

**Section M: Agent/Broker Information Only:** If Application is being made through an agent/broker, he or she must complete the following, and the Notice of Replacement included with the Application, if appropriate. *(Attach additional sheets if necessary.)*

**Important:** Before this form can be processed, the agent/broker's current health and life license must be on file. In addition, the agent/broker must be appointed with us.

Agent/Broker No.: \_\_\_\_\_

Agency No.: \_\_\_\_\_

(Any commission will be processed using these identification numbers.)

Agent/Broker's Printed Name: \_\_\_\_\_

Phone No. ( \_\_\_\_\_ ) \_\_\_\_\_

Fax No. ( \_\_\_\_\_ ) \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

Email Address: \_\_\_\_\_

**Attestation - Please check one of the following:**

- I did not assist this applicant in completing and/or submitting this Application by phone, e-mail or in person.
- I certify that the applicant has read, or I have read to the applicant, the completed Application. To the best of my knowledge, the information on this Application is complete and accurate. I explained to the applicant, in easy-to-understand language, the risk to the applicant of providing inaccurate information and the applicant understood the explanation. I certify that the applicant realizes that any false statement or misrepresentation in the Application may result in loss of coverage under the policy.

Agent: If you state any material fact that you know to be false, you are subject to a civil penalty of up to ten thousand dollars (\$10,000).

**Section M: Agent/Broker Information Only (continued):** If Application is being made through an agent/broker, he or she must complete the following, and the Notice of Replacement included with the Application, if appropriate. *(Attach additional sheets if necessary.)*

Have you sold any other health insurance policies to the applicant in the last five years, either in force or not?  Yes  No

If yes, list all health insurance policies sold:

Company Name	Policy/ Certificate Number	Type of Coverage	Policy Effective Date	Policy Term Date (if applicable)

I have read and understand the Application. I certify that I have given the applicant the *Guide to Health Insurance for People with Medicare* and the *Outline of Coverage* for the policy applied for, and that the applicant has both Medicare Part A and Part B. The policy applied for will not duplicate any health insurance coverage. I have requested and received documentation that indicates that the policy applied for will not duplicate any coverage. I have verified the information in the Replacement Notice section.

**Agent/Broker's Signature:** **X** \_\_\_\_\_ **Date of Signature:** \_\_\_\_\_

**Notice to Applicant Regarding Replacement of  
Medicare Supplement Insurance or Medicare Advantage**

Anthem Blue Cross  
P.O. Box 659816, San Antonio, TX 78265-9106

**Save This Notice! It May Be Important to You in the Future.**

According to information you have furnished, you intend to terminate your existing Medicare Supplement insurance or Medicare Advantage and replace it with a policy to be issued by Anthem Blue Cross. Your new policy will provide thirty (30) days within which you may decide, without cost, whether you desire to keep the policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that purchase of this Medicare Supplement coverage is a wise decision, you should terminate your present Medicare Supplement or Medicare Advantage coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

**Statement to Applicant by Issuer, Agent, Broker or Other Representative:**

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage, because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement policy is being purchased for the following reason (check one):

- Additional benefits.
- No change in benefits, but lower premiums.
- Fewer benefits and lower premiums.
- My plan has outpatient prescription drug coverage and I am enrolling in Medicare Part D.
- Disenrollment from a Medicare Advantage plan. Please explain reason for disenrollment.

Other. (please specify) \_\_\_\_\_

1. **Note:** If the issuer of the Medicare Supplement policy being applied for does not, or is otherwise prohibited from imposing pre-existing condition limitations, please skip to Statement 2 below. Health conditions which you may presently have (pre-existing conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay of a claim for benefits under the new policy, whereas a similar claim might have been payable under your present policy.
2. State law provides that your replacement policy or certificate may not contain new pre-existing conditions, waiting periods, elimination periods or probationary periods. The insurer will waive any time periods applicable to pre-existing conditions, waiting periods, elimination periods, or probationary periods in the new policy (or coverage) for similar benefits to the extent such time was spent (depleted) under the original policy.
3. If you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the Application concerning your medical and health history. Failure to include all material medical information on an Application may provide a basis for the company to deny any future claims and to refund your premium as though your policy had never been in force. After the Application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded.

Do not cancel your present policy until you have received your new policy and are sure that you want to keep it.

\_\_\_\_\_  
(Signature of Agent, Broker or Other Representative)\*  
Typed Name and Address of Issuer, Agent or Broker

\_\_\_\_\_  
(Applicant's Signature)

\*Signature not required for direct response sales

\_\_\_\_\_  
(Date)

**Notice to Applicant Regarding Replacement of  
Medicare Supplement Insurance or Medicare Advantage**

Anthem Blue Cross  
P.O. Box 659816, San Antonio, TX 78265-9106

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You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that purchase of this Medicare Supplement coverage is a wise decision, you should terminate your present Medicare Supplement or Medicare Advantage coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

**Statement to Applicant by Issuer, Agent, Broker or Other Representative:**

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage, because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement policy is being purchased for the following reason (check one):

- Additional benefits.
- No change in benefits, but lower premiums.
- Fewer benefits and lower premiums.
- My plan has outpatient prescription drug coverage and I am enrolling in Medicare Part D.
- Disenrollment from a Medicare Advantage plan. Please explain reason for disenrollment.

Other. (please specify) \_\_\_\_\_

1. **Note:** If the issuer of the Medicare Supplement policy being applied for does not, or is otherwise prohibited from imposing pre-existing condition limitations, please skip to Statement 2 below. Health conditions which you may presently have (pre-existing conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay of a claim for benefits under the new policy, whereas a similar claim might have been payable under your present policy.
2. State law provides that your replacement policy or certificate may not contain new pre-existing conditions, waiting periods, elimination periods or probationary periods. The insurer will waive any time periods applicable to pre-existing conditions, waiting periods, elimination periods, or probationary periods in the new policy (or coverage) for similar benefits to the extent such time was spent (depleted) under the original policy.
3. If you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the Application concerning your medical and health history. Failure to include all material medical information on an Application may provide a basis for the company to deny any future claims and to refund your premium as though your policy had never been in force. After the Application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded.

Do not cancel your present policy until you have received your new policy and are sure that you want to keep it.

\_\_\_\_\_  
(Signature of Agent, Broker or Other Representative)\*  
Typed Name and Address of Issuer, Agent or Broker

\_\_\_\_\_  
(Applicant's Signature)

\*Signature not required for direct response sales

\_\_\_\_\_  
(Date)

## Medicare Supplement Guaranteed Issue Guideline

**Important:** Please note this guide is only a summary, and is intended to help you identify the different situations that may qualify you for a Guaranteed Acceptance into an Anthem Blue Cross Medicare Supplement plan.

Listed below are situations in which a Medicare applicant/member has the right to purchase a Medigap policy. These rights are commonly called Guaranteed Issue rights. In these circumstances, acceptance into a Medicare Supplemental policy is guaranteed regardless of the applicant's medical condition(s).

Anthem Blue Cross offers certain Medicare Supplement plans on a Guaranteed Issue basis. The plans available may vary depending on the individual's Guaranteed Issue situation.

### Situations

- 1. Part B effective date:** You are eligible for Guaranteed Issue if you are (a) at least 65 years of age, or (b) if you are under age 65 and do not have end-stage renal disease; and you apply for an Anthem Blue Cross Medicare Supplement plan prior to or during the six-month period beginning with the first day of the month of your Part B effective date. *With your application, you must submit* evidence that you have Medicare Parts A and B.
- 2. Disabled and receiving Medicare benefits prior to your 65th birthday:** Upon your 65th birthday, you will receive a six-month Guaranteed Issue period beginning with the first of the month in which you reach age 65. *With your application, you must submit* evidence that you have Medicare Parts A and B.
- 3. Termination of coverage or reduction of coverage under a group-sponsored health plan:** If you are receiving health care coverage through your group employer and you decide to terminate the group plan, or the benefits of the group plan are reduced, you are entitled to a six-month Guaranteed Issue period beginning on the date of termination or benefit reduction. *With your application, you must provide* proof of disenrollment or benefit reduction.
- 4. Medicare Advantage (MA) coverage ends due to the Plan leaving the program or area:** You are entitled to a Guaranteed Issue period beginning on the date you receive the notice of termination of your MA plan and ending 123 days after the date of such termination to select a Medigap plan from any company in the area. *With your application, you must provide* proof of disenrollment.
- 5. Termination of health care for military retiree or spouse or dependents due to military base closure, or if the base no longer offers services, or if you relocated:** If you are a Medicare-eligible military retiree or dependent and at least 65, you are entitled to a six-month Guaranteed Issue period beginning the date you lost health care services at the military base. *With your application, you must provide* proof of termination of prior insurance.

(continued)

6. **Upon becoming eligible for Medicare benefits at age 65, you enrolled in a MA plan and then disenrolled within 12 months:** You are entitled to a Guaranteed Issue period of 63 days beginning with the date of disenrollment from the MA plan. *With your application, you must provide* proof of prior insurance.
7. **Disenroll from a Select, PACE or MA plan within one year of leaving a Medigap policy for the first time.** You are entitled to re-enroll in your original Medigap policy within 63 days of your disenrollment in one of these plans, beginning with the date of termination. This must be your first time enrolled in a Select, PACE or MA plan. *With your application, you must provide* proof of prior insurance.
8. **Birthdate Rule:** You are entitled to acceptance into equal or lesser value plans for 30 days beginning on your birthday. You must have a Medicare Supplement plan and, *with your application, you must provide* proof of prior coverage.
9. **Leave your plan as a result of fraud committed by the plan:** You are entitled to a 63-day Guaranteed Issue period beginning with the latter of the date of termination or the fraud determination date. *With your application, you must provide* proof of prior coverage and provide a determination letter stating the plan was at fault.
10. **Your Anthem Blue Cross MA plan reduces benefits, increases the cost sharing amount or premium or discontinues a provider who currently furnishes services to you for other than good cause related to quality of care, its relationship or contract:** If any one of these events occurs, you are entitled to a Guaranteed Issue period beginning on the date such reduction, increase or discontinuance occurs and ending 63 days following that date. *With your application, you must provide* proof of prior coverage.
11. **Another carrier's MA plan in which you are enrolled reduces benefits,** increases premium by 15 percent or more; or increases the physician, hospital or drug copayments by 15 percent or more, or discontinues a provider who currently furnishes services to you for other than good cause related to quality of care, its relationship or contract, and that carrier and its affiliates do not offer Medicare Supplement products in your area. **You have a Guaranteed Issue right that can only be exercised during the MA annual open enrollment period,** except when the MA plan discontinues its relationship with the treating provider. *You must provide proof of prior coverage.*
12. **If you lost coverage because you moved out of the service area of your plan,** you are entitled to a Guaranteed Issue period for up to six months following the termination of your contract. *With your application, you must provide* proof, such as a letter from your prior carrier stating, "You will no longer have coverage due to moving out of the covered service area."
13. **If you had Medi-Cal or Medicaid benefits and have lost eligibility for those benefits,** you are guaranteed acceptance into a Medicare Supplement plan, provided that you apply within six months of losing eligibility that you received from Medi-Cal or Medicaid. *With your application, you must provide* a copy of the notice of loss of eligibility that you received from Medi-Cal or Medicaid.

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## Premium Payment Form for Medicare Supplement and Anthem Extras Packages

With Automatic Bank Draft, Blue Cross of California (Anthem Blue Cross)  
will automatically draft your premium directly from your checking account.

Full Name (please print)		Phone	
Home Street Address (Physical Address, not a P.O. Box)		Apt #	
City	County	State	ZIP Code
Mailing Address (if different than above)	City	State	ZIP Code
Billing Address (if different than above)	City	State	ZIP Code

### Medicare Supplement

***Simplify Your Life!*** It saves you valuable time and money.

Pay annually and save \$48 or sign up for monthly Automatic Bank Draft and save \$2 per month ... it is easy to sign up!  
*(Available on Medicare Supplement policies with an effective date on or after June 1, 2010.)*

#### ■ EXISTING MEMBER (Changing Medicare Supplement Payment Option to Automatic Bank Draft)

Medicare Supplement Identification Number (as shown on Medicare Supplement ID card): \_\_\_\_\_

(Allow 6-8 weeks to process your authorization. Continue to pay as billed until receiving a confirmation letter that we have set up Automatic Bank Draft for your premiums.) Please return this form to: Anthem Blue Cross, P.O. Box 659816, San Antonio, TX 78265-9106.

#### ■ NEW APPLICANT (Initial Submission of a Medicare Supplement Application)

I understand that the premium for the coverage I have selected is \$\_\_\_\_\_.\*

*\*If your application is accepted and the amount you indicated is less or more than the actual premium amount, the difference will be reflected as a debit or credit on the first bill you receive. If the amount received is not within our payment guideline threshold, we will notify you. To ensure proper payment setup, this form MUST be returned with your Application.*

Premiums are subject to change on or after the policy renewal date in accordance with the terms of the Policy. Your Premium Billing Preference selection does not guarantee your Premium for any specific time period. The policy renewal date is defined as generally March 1, subject to state approval. Please refer to your *Outline of Coverage* for additional information regarding changes in Premiums.

#### BILLING FREQUENCY PREFERENCE (For Existing Medicare Supplement Member and New Applicant)

**Deduct Premium:**     Monthly

Quarterly and Annual Premium Billing Preferences are only available by paper billing statement as shown in the Billing Preference section in the Application.



## Anthem Extras Packages

### ■ EXISTING MEMBER (Changing Anthem Extras Packages Payment Option to Automatic Bank Draft)

Anthem Extras Identification Number (as shown on Anthem Extras ID card): \_\_\_\_\_

Billing number (starting with SR): \_\_\_\_\_

(Allow 6-8 weeks to process your authorization. Continue to pay as billed until receiving a confirmation letter that we have set up Automatic Bank Draft for your premiums.)

### ■ NEW APPLICANT (Initial Submission of a Anthem Extras Packages Application)

I understand that the premium for the coverage I have selected is \$\_\_\_\_\_.\*

*\*If your application is accepted and the amount you indicated is less or more than the actual premium amount, the difference will be reflected as a debit or credit on the first bill you receive. If the amount received is not within our payment guideline threshold, we will notify you. To ensure proper payment setup, this form MUST be returned with your Application.*

### BILLING FREQUENCY PREFERENCE (For Existing Anthem Extras Member and New Applicant)

Frequency (select one):    Monthly    Quarterly    Semi-Annually    Annually

## Banking Information For Any Medicare Supplement and Anthem Extras Packages Selected Above

### BANK INFORMATION (For Existing Member and New Applicant)

Deduct Premium From:       Checking Account      Start Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Is this a business account:       Yes       No

Account Holder Name(s):

Name of Financial Institution:

Bank Routing/Transit Number (9 digits)  
\_\_\_\_\_

Bank Account Number  
\_\_\_\_\_

(continued)

**Automatic Bank Draft Payment:** I hereby authorize the Company to make withdrawals from the account indicated above for the then-current premium(s), and the designated financial institution named above to debit the same account.

I understand that I am responsible to pay my premiums on schedule until set up on Automatic Bank Draft. If any premiums are owed to Anthem Blue Cross when set up, I authorize my bank to draft both the past due premium along with current premium(s) to ensure my coverage stays in effect. If I close this account, it is my responsibility to provide notification at least two weeks in advance of closing the account. I acknowledge responsibility for any overdraft fees permitted by state law.

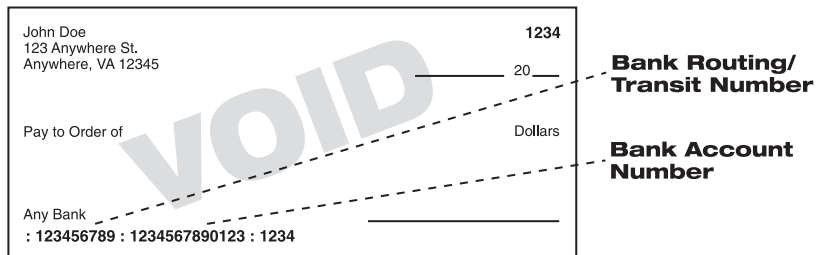
I understand that this authorization is in effect until I either submit written notification or by phone, allowing reasonable time to act upon my notification. **(Exception:** In the event payment is returned due to insufficient funds, you will be converted to paper billing.) I also understand that if corrections in the debit amount are necessary, it may involve an adjustment (credit or debit) to my account. I understand Anthem Blue Cross and my financial institution have the right to discontinue the bank draft if they wish to do so. I understand my monthly bank statement will reflect the premium transaction and that I will not receive a bill.

Return this authorization as indicated above. **No service fees apply when paying by Automatic Bank Draft.**

**Account Holder's Signature** (as it appears on your bank account)

**Date**

Refer to the image below to identify where to locate the Routing Number and Bank Account Number. Do not include the check number as part of the Routing or Account Number.



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