

2020 Summary of Benefits

Blue Shield Vital (HMO)

Medicare Advantage Prescription Drug Plan

San Bernardino County/
Riverside County

blueshieldca.com/medicare



2020 Summary of Benefits Blue Shield Vital San Bernardino County/Riverside County

January 1, 2020 – December 31, 2020

The benefit information provided does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please refer to the **Evidence of Coverage (EOC) at blueshieldca.com/medMAPD2020 or by calling** Member Services at **(800) 776-4466** [TTY: **711**], 8 a.m. to 8 p.m., seven days a week, from October 1 through March 31, and 8 a.m. to 8 p.m., weekdays (8 a.m. to 5 p.m., Saturday and Sunday), from April 1 through September 30. **Note: The EOC will be available on our website by October 15.**

Blue Shield Vital includes Medicare health care (Part C) and prescription drug (Part D) coverage and may offer supplemental benefits in addition to Part C and Part D benefits, offering you the convenience of having both your medical and prescription drugs covered through one plan.

To join **Blue Shield Vital**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. **Our service area includes San Bernardino and Riverside counties.**

If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Our plan Provider Directory is located on our website at **blueshieldca.com/find-a-doctor**.

Our plan Pharmacy Directory is located on our website at **blueshieldca.com/med_pharmacy2020**.

To get the most complete and current information about which drugs are covered, you can visit our website at **blueshieldca.com/med_formulary2020**.

Summary of benefits

Effective January 1 through December 31, 2020

Premiums and benefits	You pay	What you should know
Monthly plan premium	\$0	You must continue to pay your Medicare Part B premium in addition to the plan premium, if applicable.
Part B premium reduction		Our plan offers a Part B premium buy down. We will reduce your monthly Part B premium by \$50 per month. This reduction is set up by Medicare and administered through the Social Security Administration (SSA). Depending on how you pay your Medicare Part B premium, your reduction may be credited to your Social Security check or credited on your Medicare Part B premium statement. Reductions may take several months to be issued; however, you will receive a full credit.
Deductible	\$0	
Maximum out-of-pocket	\$3,400	Does not include prescription Part D drugs. This is the most you would pay for the year for covered Medicare Parts A and B services.
Inpatient hospital care	\$120 per day for days 1 to 5 \$0 per day for days 6 and over	Our plan covers an unlimited number of days for each Medicare-covered stay in a network hospital.
Outpatient hospital services <ul style="list-style-type: none"> Services in an emergency department or outpatient clinic, such as observation services or outpatient surgery 	\$120 copay for each visit to an emergency room (this copay is waived if you are admitted to the hospital within one day for the same condition) \$150 copay for each visit to an outpatient hospital facility \$0 copay for observation services	Our plan covers medically necessary services you get in the outpatient department of a hospital for diagnosis or treatment of an illness or injury.
Outpatient surgery	\$50 copay for each visit to an ambulatory surgical center \$150 copay for each visit to an outpatient hospital facility	
Doctor visits <ul style="list-style-type: none"> Primary care physician Specialists 	\$0 copay per visit \$10 copay per visit	A referral from your doctor may be required for Specialist visits.

Summary of benefits (cont'd)

Effective January 1 through December 31, 2020

Premiums and benefits	You pay	What you should know
Preventive services	\$0 copay	Any additional preventive services approved by Medicare during the contract year will be covered.
Emergency care	\$120 copay per visit \$120 copay and \$10,000 combined annual limit for covered emergency care and urgently needed services outside the United States and its territories	This copay is waived if you are admitted to a hospital within one day for the same condition. Worldwide coverage.
Urgently needed services	\$10 copay for each visit to a network urgent care center within your plan service area. \$10 copay for each visit to an urgent care center or physician office outside your plan service area but within the United States and its territories. \$120 copay for each visit to an emergency room outside of your plan service area but within the United States and its territories. \$120 copay for each visit to an emergency room, urgent care center, or physician office that is outside of the United States and its territories.	The \$120 copay for each visit to an emergency room that is outside of the plan service area or outside of the United States and its territories is waived if you are admitted to the hospital within one day for the same condition. You have a \$10,000 combined annual limit for covered emergency care or urgently needed services outside the United States and its territories. Services outside the United States and its territories do not apply to the plan's maximum out-of-pocket limit. Worldwide coverage.
Diagnostic services, labs, and imaging		A referral from your doctor may be required for diagnostic services, labs and imaging services. Covered according to Medicare guidelines;
<ul style="list-style-type: none"> Diagnostic radiology services (such as MRIs, CT scans, PET scans, etc.) Lab services Diagnostic tests and procedures Outpatient X-rays 	<p>\$5 copay for each diagnostic radiology service</p> <p>\$0 copay</p> <p>\$0 copay</p> <p>\$0 copay</p>	

Summary of benefits (cont'd)

Effective January 1 through December 31, 2020

Premiums and benefits	You pay	What you should know
Diagnostic services, labs, and imaging (cont'd) <ul style="list-style-type: none"> Therapeutic radiology services (such as radiation treatment for cancer) 	You pay 20% of the Medicare-allowed amount	While you pay 20% for therapeutic radiology services, you will never pay more than your \$3,400 total out-of-pocket maximum for the year.
Hearing services <ul style="list-style-type: none"> Hearing exam 	\$0 copay for each Medicare-covered visit if performed at your PCP's office \$10 copay for each Medicare-covered visit if performed at a specialist's office	A referral from your doctor may be required for hearing services.
Dental services <ul style="list-style-type: none"> Cleaning Dental X-ray(s) Fluoride treatment Oral exam 	\$20 copay per visit \$0-\$10 copay per visit, depending on the service/type \$5 copay per visit \$5-\$16 copay per visit, depending on the service	One visit every 6 months One series of bitewing X-rays every 6 months. One series of full mouth X-rays every 24 months. Two visits in 12 months for fluoride treatment. See optional supplemental dental HMO and PPO plans for more information about dental services for an extra plan premium.
Vision services <ul style="list-style-type: none"> Exam to diagnose and treat diseases and conditions of the eye Yearly glaucoma screening Routine eye exam, including refraction Eyeglass frames 	\$10 copay for each Medicare-covered visit \$0 copay \$10 copay \$20 copay	A referral from your doctor may be required for an exam and treat diseases and conditions of the eye. A referral from your doctor may be required for yearly glaucoma screenings. One exam every 12 months with network provider. Some coverage at non-network providers included; see the plan EOC for details. Once every 24 months with network provider. Our plan pays up to \$75 every 24 months for eyeglass frames. Some coverage at non-network providers included; see the plan EOC for details.

Summary of benefits (cont'd)

Effective January 1 through December 31, 2020

Premiums and benefits	You pay	What you should know
Vision services (cont'd) <ul style="list-style-type: none"> • Eyeglass lenses 	\$20 copay	One pair every 12 months with network provider. Some coverage at non-network providers included; see the plan EOC for details.
Mental health services <ul style="list-style-type: none"> • Inpatient mental health care • Outpatient group therapy visit • Outpatient individual therapy visit 	\$250 copay per Medicare-covered stay and \$120 copay per day for days 1-10 \$0 copay per day for days 11-150 \$20 copay per visit \$20 copay per visit	<p>A referral from your doctor may be required for mental health services.</p> <p>You are covered for 150 days each benefit period, up to the 190-day lifetime limit.</p> <p>A benefit period starts the day you go into a hospital or skilled nursing facility. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins.</p>
Skilled nursing facility (SNF) care	\$20 copay per day for days 1 through 20 \$100 copay per day for days 21 through 100	<p>A referral from your doctor may be required for skilled nursing facility care.</p> <p>100 days per benefit period; no prior hospitalization required with network provider.</p> <p>A benefit period starts the day you go into a hospital or skilled nursing facility. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins.</p>
Rehabilitation services <ul style="list-style-type: none"> • Occupational therapy services • Physical therapy and speech and language therapy services 	\$0 copay per visit \$0 copay per visit	<p>A referral from your doctor may be required for rehabilitation services.</p>

Summary of benefits (cont'd)

Effective January 1 through December 31, 2020

Premiums and benefits	You pay	What you should know
Ambulance	\$100 copay per trip (each way)	
Medicare Part B Drugs	20% of the Medicare-allowed amount for chemotherapy drugs 20% of the Medicare-allowed amount for other Part B drugs	
Opioid treatment program services	\$0 copay	
Telehealth services	\$0 copay	Teladoc Physicians can diagnose and treat basic medical conditions and can also prescribe certain medication. See the plan EOC for more information.
Foot care (podiatry services)		A referral from your doctor may be required for foot care services.
<ul style="list-style-type: none"> Foot exams and treatment 	\$10 copay for each Medicare-covered visit	
Medical equipment/supplies		A referral from your doctor may be required for medical equipment/supplies.
<ul style="list-style-type: none"> Durable medical equipment (e.g., wheelchairs, oxygen) 	20% of the Medicare-allowed amount	Prior authorization from the plan may be required for durable medical equipment. See the plan EOC for more information.
<ul style="list-style-type: none"> Blood glucose monitors 	\$0 copay for ACCU-CHEK® blood glucose monitors and 20% of the Medicare-allowed amount for blood glucose monitors from all other manufacturers	
<ul style="list-style-type: none"> Prosthetics (e.g., braces, artificial limbs) 	20% of the Medicare-allowed amount	
<ul style="list-style-type: none"> Diabetes self-management training, diabetic services and supplies 	\$0 copay for all training, services and supplies except blood glucose monitors (see "Blood glucose monitors" above)	
Health and Wellness programs		
<ul style="list-style-type: none"> NurseHelp 24/7SM (telephone and online support) 	\$0 copay	

Prescription drug coverage

You pay the following:

Part D prescription drug benefit				
Stage 1: Annual Deductible	\$0 This stage does not apply because there is no deductible for this plan.			
Stage 2: Initial Coverage	Preferred retail cost-sharing (in-network)		Standard retail cost-sharing (in-network)	
	30-day supply	90-day supply^{*NDS}	30-day supply	90-day supply^{NDS}
Tier 1: Preferred Generic Drugs	\$0 copay	\$0 copay	\$5 copay	\$5 copay
Tier 2: Generic Drugs	\$10 copay	\$15 copay	\$17 copay	\$51 copay
Tier 3: Preferred Brand Drugs	\$40 copay	\$100 copay	\$47 copay	\$141 copay
Tier 4: Non-Preferred Drugs	\$95 copay	\$237.50 copay	\$100 copay	\$300 copay
Tier 5: Specialty Tier Drugs	33% coinsurance	Not covered	33% coinsurance	Not covered
Tier 6: Select Care Drugs	\$5 copay	\$5 copay	\$10 copay	\$10 copay

If you reside in a long-term care facility, you pay the same as at a standard retail cost-sharing pharmacy. There are limited situations where you may get drugs from an out-of-network pharmacy at the same cost as an in network standard retail cost sharing pharmacy.

For more information on the additional pharmacy-specific cost-sharing and the phases of the benefit, please refer to the plan EOC.

*** 90-day supply cost-sharing also applies to Blue Shield's mail service pharmacy. Tier 5 drugs are limited to a 30-day supply for mail service.**

NDS A long-term (up to a 90-day) supply is not available for select drugs. We limit the amount select drugs that can be filled at one time for **your protection**. The drugs that are not available for a long-term supply are marked with the symbol NDS in our Drug List.

Prescription drug coverage (cont'd)

You pay the following:





<p>Stage 3: Coverage Gap</p>	<p>Coverage for outpatient prescription drugs after the total yearly drug costs paid by both you and Blue Shield reach \$4,020, until your yearly out-of-pocket drug costs reach \$6,350</p>	<p>Tier 1: Preferred Generic Drugs and Tier 6: Select Care Drugs are covered at the copays described above. For all other tiers, you pay 25% of the price for brand-name drugs (plus a portion of the dispensing fee) and 25% of the price for generic drugs until your costs total \$6,350, which is the end of the coverage gap.</p>
<p>Stage 4: Catastrophic Coverage</p>	<p>After your yearly out-of-pocket drug costs (including drugs you bought through your retail pharmacy and through mail service) reach \$6,350, you pay the greater of:</p> <ul style="list-style-type: none"> • 5% of the cost, or • \$3.60 copay for a generic drug (including brand drugs treated as generic) and an \$8.95 copay for all other drugs <p>(This stage protects you from any additional costs once you have paid your yearly out-of-pocket drug costs.)</p>	

Mail Service Pharmacy

CVS Caremark is our network mail service pharmacy where you may obtain a 90-day supply of maintenance drugs at a lower cost. They will be delivered to your home or office with no charge for shipping or delivery. Sign up at caremark.com or call (866) 346-7200 [TTY: 711].

Network pharmacies that offer preferred cost-sharing

You may pay less when you fill your prescriptions at one of our network pharmacies that offer preferred cost-sharing. Here's just a few:

- CVS/pharmacy (including CVS pharmacy at Target)
(888) 607-4287 [TTY: 711]

- Safeway and Vons pharmacies
(877) 723-3929 [TTY: 711]

- Albertsons/Sav-on/Osco pharmacies
(877) 932-7948 [TTY: 711]

- Costco
(800) 955-2292 [TTY: 711]

- Ralphs, Walmart, and many more.

You do not have to be a Costco member to use Costco Pharmacies. Other pharmacies are available in our network.

Optional supplemental dental HMO and PPO plans

You pay the following:

	Blue Shield Vital	Optional supplemental dental HMO	Optional supplemental dental PPO
Network access	Participating dentists only	Participating dentists only	Participating dentists Non-participating dentists
Monthly optional supplemental dental plan premium	None	\$11.60	\$37.90
Calendar-year deductible per member (not applicable to diagnostic and preventive services)	\$0	\$0	You pay \$50
Calendar-year maximum per member	None	*\$1,000 for covered endodontic, periodontic, and oral surgery services when performed by a network dental specialist.	\$1,500 for covered preventive and comprehensive dental services combined, no matter if the services are performed by a participating general dentist or a dental specialist. Up to \$1,000 of this maximum amount may be used for covered preventive and comprehensive dental services performed by non-participating dentists in a calendar year. You pay any amount above the \$1,500 calendar-year benefit maximum.
Waiting Periods – Major Services Only	No waiting period	No waiting period	No waiting period for preventive and diagnostic services. Six-month waiting period for major services. See the plan EOC for more information.

* All services must be performed, prescribed or authorized by your network dentist. If you need to see a specialist, you must get a referral from your primary dentist to receive covered specialist services. Plan pays a maximum of \$1,000 per calendar year for covered specialist services. You are responsible for amounts above \$1,000. If you are enrolled in the optional supplemental dental PPO plan and you need to see a specialist, you may go directly to the specialist.

Optional supplemental dental HMO and PPO plans (cont'd)

	Blue Shield Vital	Optional supplemental dental HMO	Optional supplemental dental PPO	
	Participating dentists only	Participating dentists only	Participating dentists	Non-participating dentists
Summary list of services covered (ADA code)[†]				
	You pay	You pay	You pay	You pay
Diagnostic services				
Comprehensive oral exam (D0150)	\$16 copay	\$5 copay (2 visits in 12 months)	0% (2 visits in 12 months)	20% (2 visits in 12 months)
Complete X-rays (D0210)	\$5 copay (1 series every 24 months)	\$0 copay (1 series every 24 months)	0% (1 series every 36 months)	20% (1 series every 36 months)
Preventive care				
Prophylaxis – adult (D1110)	\$20 copay (1 cleaning every 6 months)	\$5 copay (1 cleaning every 6 months)	0% (1 cleaning every 6 months)	20%
Restorative services				
One surface composite resin restoration – anterior (D2330)	\$40 copay	\$11 copay	20%	30%
Crown (porcelain fused to noble metal) (D2750)	\$430 copay	\$275 copay [‡]	50%	50%
Periodontics	For the optional supplemental dental HMO plan, your copayment will be higher if these services are performed by a specialist.			
Periodontal scaling & root planing/four or more teeth per quadrant (D4341)	\$80 copay	\$45 copay	50%	50%
Endodontics	For the optional supplemental dental HMO plan, your copayment will be higher if these services are performed by a specialist.			
Anterior root canal therapy (D3310)	\$240 copay	\$195 copay	50%	50%
Molar tooth therapy (D3330)	\$373 copay	\$335 copay	50%	50%

† ADA codes are procedure codes established by the American Dental Association for efficient processing and reporting of dental claims.

‡ You pay the copayment plus the cost of precious or semi-precious metals. Porcelain on molar crowns is not a covered benefit.

We're here to help

Contact Blue Shield at **(888) 534-4263** [TTY: **711**]

**8 a.m. to 8 p.m., seven days a week, from October 1 through March 31,
and 8 a.m. to 8 p.m., weekdays, from April 1 through September 30.**

Blue Shield of California is an HMO plan with a Medicare contract. Enrollment in Blue Shield of California depends on contract renewal.

This information is not a complete description of benefits. Call **(800) 776-4466** [TTY: **711**] for more information.

NurseHelp 24/7 is a service mark of Blue Shield of California. Blue Shield and the Shield symbol are registered trademarks of the BlueCross BlueShield Association, an association of independent Blue Cross and Blue Shield plans.

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Blue Shield of California cumple con las leyes estatales y las leyes federales de derechos civiles vigentes, y no discrimina por motivos de raza, color, país de origen, ascendencia, religión, sexo, estado civil, género, identidad de género, orientación sexual, edad ni discapacidad.

Blue Shield of California 遵循適用的州法律和聯邦公民權利法律，並且不以種族、膚色、原國籍、血統、宗教、性別、婚姻狀況、性別認同、性取向、年齡或殘障為由而進行歧視。